VENDOR MANAGEMENT
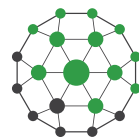
TVC TOTAL VALUE CHAIN

A **Foodland** GROUP ENTERPRISE

THE CLIENT

- A world leader in QSR, the client works with multiple vendors and suppliers located across more than 20 places in India supplying more than 500 SKUs.

500+ SKUs

Multiple suppliers

Over 20 locations

THE CHALLENGE

Complexity in managing suppliers by the client affecting forecast, MRPs, production and procurement, inventory management, order management, payment cycles, compliance and performance.

THE SOLUTION

An integrated demand, forecast and order management solution across the ecosystem

Creating the solution

Post diagnostics of processes and data, we designed a solution where the demand forecast was linked to create the MRP for each vendor.

Rolling forecasts

Vendors were provided with firm next and 3 months rolling forecast at the beginning of each month. This helped vendors to align their production and procurement plans.

Static parameters

Static parameters such as lead time, MoQ, inventory level were defined in the solution.

Solutions integration

Order management solution integrated with the Supplier management solution to ensure segregated customer orders were broken down to purchase orders. The solution was linked to supplier payment system.

Compliance at source

The solution also integrated the QA and QC checklist at source and mandated the supplier to adhere to the FASSAI standards.

Performance tracking

The solution monitors the performance of each vendor on a regular interval to avoid any disruption in the supply chain.
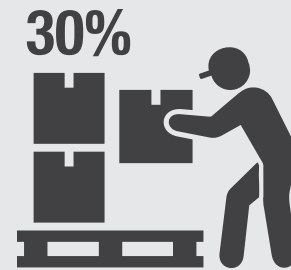
RESULTS

Better order accuracy, increased fulfilment, improved line fill

>22%

- SIFOT improved by 22%

- Returns to suppliers reduced drastically

30%

- Inventory at DC reduced by 30%

TOTAL VALUE CHAIN

Services that deliver the future

Supply Chain Planning

- Predictive solutions for supply chain management.

Supply Chain Management (3PL)

- Prime partner for warehousing, logistics and value added services.

Operations Centre

- Increase efficiency through operations expertise and control.

Unit Management

- Enhance unit performance and profitability - managed in real-time.

Automation

- Improve execution quality through automation.

More about what we do at www.totalvaluechain.com